



The Acorn Group

**Premier Service for
Premium Clients**

Our best just got better



At The Acorn Group, we're renowned for our expertise, local knowledge, and experience. Our Premier Service offers unparalleled property management services, covering everything from applications to legal disputes and loss of income. Peace of mind is central to our service. We make managing your portfolio easy and lower the risk so you can focus on the things that matter. Our expert team of property managers and letting agents work with you to find reliable tenants, manage your properties efficiently, and protect you from any potential issues.

Reap the rewards of your investment

Our Premier Service takes away all the hassle from property investment. Trusting us with your portfolio allows you to go travelling, focus on other business ventures, and spend your time with loved ones.

Here are some of the ways our Premier Service goes above and beyond.



Enhanced Application Assessments

- In-depth applicant reviews
- Complete management of applicants and guarantors
- Consumer credit bureau data background checks (where applicable)



Enhanced Tenancy Management

- Dedicated dispute resolution communication
- Professional in-person dispute resolution
- Complete legal support and management from choosing solicitors to judgement



Guarantees and Peace of Mind

Subject to Terms and Conditions, available at:
acorngroup.co.uk

- Full landlord compensation where a failure of service occurs
- Lost rental protection for peace of mind
- Alternative accommodation costs

This service is available to our Fully Managed and Rent Collection landlords only.*

*Subject to Terms and Conditions.

As part of the Premier Service, The Acorn Group will guarantee their service in certain respects such as in the event that a Tenant introduced by The Acorn Group defaults from the terms of the Tenancy with the Landlord, as expressly described and subject to the limitations set out in the terms and conditions.

In the event that the Tenant is in breach of the Tenancy Agreement, resulting in any of the matters referred to occurring; and The Acorn Group failed to perform the enhanced applicant assessment and tenancy management services as described; and had The Acorn Group performed such services the Tenancy Agreement would not have been entered into and accordingly no such breach would have occurred and no loss would have been incurred by the Landlord, then in such circumstances The Acorn Group may in its absolute discretion agree to (but shall not be obliged to) compensate the Landlord by remedying the default as above.



Our improved
Premier Service covers
all the bases leaving you
to enjoy the benefits of
your portfolio whilst we
handle the rest.

We're here to help

We offer a wide range of landlord services and products. Whether you want our new and improved Premier Service, content insurance, or assistance finding tenants, we can do it all.

Contact us today for more information by visiting us online at acorngroup.co.uk or call your local agent directly. We'll lead the way with stellar service and peace of mind.

Head Office:

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Bromley
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For more information, visit: acorngroup.co.uk



acorn

LANGFORD
RUSSELL

John Payne